

MARK J. ANDERSON

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OPERATIONS / MANUFACTURING

Solid background in manufacturing management with emphasis in safety, quality, continuous improvement and on-time delivery. Lean Six Sigma Black Belt with a focus on strategic planning to improve areas of greatest concern and deliver results through successful implementation. Proficient in leveraging resources and leadership to implement best in class results. Experienced managing up to 500 non-union, union, exempt and non-exempt employees.

HIGHLIGHTS OF QUALIFICATIONS

- Comprehensive experience in strategic planning and impact analysis. Consistent track record for objective judgment and capacity to steer consensus among core business disciplines with diverse agendas and visions to achieve aggressive business goals.
- Proficient in an array of continuous improvement tools centered on lean manufacturing and six sigma methodologies including standard work, standard operating procedures, statistical process control, visual management systems, 5S, continuous flow, and kanban systems.
- Skilled in team building, leading kaizen events, and developing and implementing ISO quality systems. Consistently improves quality while increasing production.
- Proven organization leader with talent for motivating and developing teams creating a high performance culture focused on the successful achievement of project goals. Experienced in negotiating contracts and claims and interpreting California Labor Law.

PROFESSIONAL EXPERIENCE

DECRA ROOFING SYSTEMS, Corona, CA 2008 - Present
Owned by Fletcher Building, one of New Zealand's top industrial companies.

Quality and Safety Manager

- Brought Lean and Six Sigma methodologies to the company to standardize operations and improve equipment reliability which resulted in 21.7% decrease in raw material scrap.
- Collaborated with New Zealand team to reduce product quality testing time from 24 hours to 15 minutes. This reduced cycle time by more than 75%.
- Negotiated with existing and new suppliers to lower costs and improve service, i.e., secured lower temporary labor bill rate (more than \$1/hr/employee) and gained a drug screen and background check for all current and future temporary employees, with the costs covered by the Staffing Agencies.
- Revised company Safety Manual and obtained OHSAS ISO 18001 registration.
- Created the first Standard Operating Procedure and improved the ISO 9001 Quality System.
- Created the Environmental Quality Manual in preparation for ISO 14001 registration. Successfully completed an ISO 14001 audit without any major findings.

FRESH AND EASY NEIGHBORHOOD MARKET, Riverside, CA 2006 - 2007
Subsidiary of the UK-based retailer, Tesco, the world's fourth largest retailer.

Start-Up Departmental Manager

- Led the start-up of the food manufacturing facility.
- Created all operations, building, hygiene, equipment, and personnel policies and procedures in ISO format and according to HACCP, USDA, and FDA Laws.
- Created the organizational hiring strategy and then interviewed, hired, and trained key personnel.
- Responsible for Profit & Loss in regards to budget constraints and start-up. Successfully negotiated and brought key service suppliers and vendors to contract remaining within budget.
- Created a mock production facility to train new supervisors prior to the commencement of production.

ABBOTT INC., Temecula, CA 2005 - 2006
A leading vascular care G.M.P. and Clean room medical device manufacturing facility.

Group Leader, Manufacturing

- Managed the Cordis (Johnson & Johnson Co.) operations with a team of 8 salaried Supervisors with approximately 500 non exempt employees reporting to them.
- Led company in improving attendance, attrition, quality, throughput, efficiency, scrap, and costs.
- Increased Cordis production by 20% while improving quality and supporting the start-up launch of XIENCE. Start up tasks included hiring and training 10 Production Supervisors.
- Created a comprehensive Supervisor Training Summary and after VP approval, it was implemented across multiple U.S. divisions, reducing training time from 8 to 4 weeks.
- Recognized operational deficiencies and created an Employee Incentive Plan to foster accountability.

NUTRILITE CORP., Lakeview, CA 2004 - 2004
G.M.P. Manufacturer of vitamin, mineral and dietary supplements; owned by Amway Corp.

Natural Products Production Manager

- Significantly improved employee morale.
- Utilized Lean and Six Sigma tools to significantly improve business financials:
 - Outperformed previous fiscal year's direct labor cost target by 8.6%.
 - Reduced changeover time by 46%, 27.17 labor hours vs. 50.
 - Increased production by 36%, 39.58-kg/labor hour vs. 29.19-kg/labor hour.
- 5S Trainer. Led 5S sustainment in 9 areas.
- Created a kanban system for manufacturing supplies, which lowered inventories by over 300%.
- Led a Records Revision Team to review, update, and improve manufacturing mix instructions. Team included Manufacturing, Quality Control, R&D, and Manufacturing Engineering.

ANHEUSER-BUSCH CORPORATION, St. Louis, MO 2001 - 2003
Anheuser-Busch operates 12 breweries in the US, 14 in China and 1 in the United Kingdom.

Operations Manager

- Led a packaging team of inter-company department members to increase throughput by 11%.
- Championed the institution of robotics which resulted in 20% labor reduction.
- Continuously create, manage, and train personnel on Standard Work and Standard Operating Procedures. Utilize statistical process control to manage quality and ensure consistency.
- Promoted Behavioral Based Safety Program resulting in Total Recordable Case Rate of less than 3%.

AMEROCK CORPORATION, Rockford, IL 1999 - 2000
Manufacturer of cabinet hardware; A Newell Rubbermaid company.

Production Supervisor

- Led all continuous improvement techniques including: Lean Manufacturing Principles, S.P.C., and Kaizen Blitz events, which resulted in 15-20% increases in throughput, 18% decrease in labor costs, and improved safety.
- Instituted 5-S to improve safety and working conditions and prepare areas for kaizen events.
- Achieved a 48% reduction in W.I.P. inventory by creating value stream maps, 5S, and implementing a card kanban system.
- Improved weekly operator P.M. completion from 82% to 100%.

EDUCATION

Lean Six Sigma Black Belt, UNIVERSITY OF CALIFORNIA, SAN DIEGO, CA 2008

- Project ROI of \$546,818 over one year

M.B.A. Business, QUINNIPIAC UNIVERSITY, CT 2001

B.S. Health Science Education, Work-Site Safety, UNIVERSITY OF FLORIDA, FL 1995